

FRENCH CONNECTION

RETURN BY POST FORM

To help us to process your return quickly, please:

1. Read our Returns Policy to check if this "Return by Post" return option is right for you at:
<https://www.frenchconnection.com.au/returns>.
2. Complete and print this Return Form.
3. Carefully pack the products listed in this Return Form.
4. Post this Return Form and the products listed in this Return Form to:
French Connection Online Returns, PO Box 2112, Sunshine West VIC 8438 Australia

Your Online Order Number	
Your Full Name	
Your Email	
Your Phone	

PRODUCTS FROM YOUR ONLINE ORDER INCLUDED WITH THIS RETURN FORM

Qty	Product Code	Product Description	Reason Code

LET US HELP YOU

Please visit <https://help.frenchconnection.com.au>

FRENCH CONNECTION

RETURN BY POST FORM

RETURN REASON CODES

- | | | |
|-----------------------|---------------------|------------------------|
| 1. Change of Mind | 4. Faulty | 7. Received Wrong Item |
| 2. Incorrect Size/Fit | 5. Arrived Too Late | 8. Not as Described |
| 3. Poor Quality | 6. Arrived Damaged | 9. Other |

PAYMENT METHOD

- Credit Card PayPal Afterpay Zip
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**FRENCH CONNECTION
ONLINE RETURNS
PO BOX 2112
SUNSHINE WEST, VIC 8438
AUSTRALIA**

Important:

1. Delivery Fees and Postage Costs are non-refundable.
 2. French Connection recommends that you only use post services with insurance and tracking.
 3. French Connection is not liable for the in-transit damage or loss of products returned by post to French Connection Online Returns.
 4. Please allow two (2) weeks for your return to be processed once received by French Connection Online Returns.
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